



NOVEMBER 2022



# Tower Notes

Join us at The Hub  
on Wednesday, December 7th, from 11:30 am to 1:00 pm  
for our annual

## Tenant Holiday Party

Enjoy cookies, coffee, hot chocolate and the company  
of your colleagues at the tower.

Be sure to purchase your raffle tickets to benefit  
the Greater Pittsburgh Community Food Bank.

You could win:

2 Penguin tickets for Monday, January 16th, against the Anaheim Ducks.  
Seats are in the Captain Morgan Club, Section 111, Row M, Seats 13 & 14

\$100 Sullivan's gift card

6-month membership to SteelFit

**The Hub** In case you haven't heard, our new tenant amenity center on the 27th and 28th floors is now officially "The Hub". The Hub is available for tenants' use throughout the day. It's the perfect spot for a workday break!



## Meet Emily Avery

Winthrop Management is pleased to welcome our new Tenant Services Coordinator, Emily Avery. You may recognize Emily from the Visitor's Desk, where she began her work at the tower in March. In her new position, Emily serves as the main point of contact for tenants, coordinates amenity tours and events, dispatches work orders and works closely with various departments to ensure the tower is always running at its best.

Emily moved to Pittsburgh from Austin, TX, in 2020. "I have really enjoyed my time in Pittsburgh so far," she says. "I appreciate all of the diversity and always enjoy the time I spend downtown."

Emily likes working closely with the building's different departments and management team, who genuinely care about the needs of the tenants. "People here are so kind and welcoming, and I always enjoy the tenants and people I meet," she adds. "Working in the Steel Tower is such a pleasure."

Outside of the tower, you can usually find Emily practicing piano, creating art or writing.

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## Meet Zack Johnston

Since he was 18, Pittsburgh native Zack Johnston has been working in facilities maintenance and engineering. Now he's joined the Winthrop Management team as the tower's Director of Engineering.

In his new role, Zack directs the day-to-day activities of building engineers, electricians and maintenance staff, plans and coordinates projects, assists with various building issues and oversees chiller and boiler plant operations. He enjoys being able to call downtown's biggest and best building "home," and appreciates the opportunity to leave his mark on the iconic tower. "I like the constant care and thought put forth to ensure the best work environment for tenants," he says.

A computer builder and avid gamer when he's not at the tower, Zack was the Louis Armstrong Jazz award winner at his high school, where he played the saxophone. Now living with his fiancé and two dogs, Rooney and Winnie, Zack is a Manchester United, Penguins and Steelers fan.



“

Life is a series of commas,  
not periods.

”

– Matthew McConaughey



# Look at Our Lobby Now!

The tower's latest improvements – Upper Lobby renovations and new carpeting – are complete.

Take a break at the community table in the lobby's north wing, visit with colleagues at the hi-top tables and have a seat on the comfortable sofas. Near the Starbucks, enjoy your coffee at the seating bar overlooking the plaza or any of the new seating areas throughout the Upper Lobby. And don't miss the beautiful new carpeting that spills into the elevators.



## Coming Soon: HqO

We're excited to roll out our new work order/building communications system, HqO, in early January. With a single user-friendly app, you'll be able to:

- Register visitors
- Submit work orders
- Obtain building information
- Schedule and book building amenities and services
- And more

The new system puts the building at your fingertips.  
Watch for details coming soon.

## Building Notes

**November 9 – Floor Warden Training**

**November 16 – Building Emergency Drill**

**November 18, 12 noon – Dedication of the Crèche**

## BLACK FRIDAY

### Membership

**NO FEES until 2023**

*All new members are eligible.*

### BOGO 30% OFF

**Personal Training**

**Nutrition Consultations**

### Thorne Supplements

**30% OFF any purchase**

**LIMITED  
OFFER!**

**STEELFIT**

**NOVEMBER 21 - 30**

All purchases must be made at STEELFIT.